



0000093096

G-04204A-08-0571

1/22/09

RECEIVED

Arizona Corp. Commission  
1200 W. Washington  
2<sup>nd</sup> Floor  
Phx., Az. 85007-2996

2009 JAN 26 P 2:10

AZ CORP COMMISSION  
DOCKET CONTROL

Attention: Kristin K. Mayes

This letter is to protest the constant rate heights that the Unisource Energy Services keep having. In the last 3 years it's been ridiculous, your average person only makes so much money and with Unisource thinking they can raise their rates cause they need a brand new building and trucks (in Prescott) and maybe higher wages-- is unfair. I don't set my thermostat very high at all (65 degrees only), I have had my furnace checked and have my house well insulated and my bill was \$299.20 this month and \$207.02 last month. When people have to decide whether to eat or to have heat in their house, that is real sad----Don't you think? I know all you State Reps. can afford whatever, but your average American budget their money to make ends meet and we don't seem to get raises to keep up with the rate heights that Unisource, Az. Public Service and the Water Company want to throw at us constantly and to mention the Grocery Stores and gasoline for vehicles to get to work.

A break down of the bill is crazy, I called Unisource to ask what are all these charges and the list gets bigger all the time, the girl I talked to had no real explanation. Below is the list:

Customer Charge	8.50
Delivery Charge 215 Therms @ \$0.327	70.31
Cost of Natural Gas charge 215 therms @ \$0.887	190.71
DSM Surcharge 215 therms @ \$0.0026	.56
State Sales Tax	15.46
City Sales Tax	5.52
County Sales Tax	2.08
City Franchise Fee	5.40
RUCO Assessment	.12
ACC Assessment	.54
Total Current Charges-Gas Service	\$299.20

Arizona Corporation Commission

DOCKETED

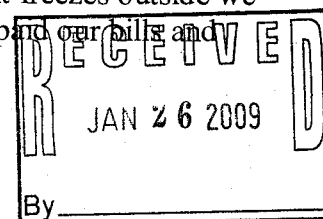
JAN 26 2009

DOCKETED BY

MN

WOW!!!

I've heard from all my neighbors that they are getting the same kind of bill and can't afford it, a lot of them are elderly on fixed incomes. Just writing this to you and hopefully you will take a look at this from a perspective of an average citizen who is very overwhelmed with the very costly gas bills that never seem to stop raising the costs to heat your home. My husband and I turned off our heat and unless it freezes outside we will not use any heat, we are people that have always worked and paid our bills and



have great credit and right now are worried about losing our jobs because of the economy and it's time the gouging from big Corporations come to an end.

I am going to stay anonymous, cause the Company I work for does business with Unisource and I don't want this to come back at me and ruin my chances of keeping my Job.

Sincerely,

Concerned Citizen